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Rauh
Rauh GmbH & Co.
Blechwarenfabrikations KG

03/26/2020

Dear Customers,

the spread of Covid-19 is progressing and unfortunately the future development cannot be estimated yet. We continue to work in all areas on the best possible handling of the constantly changing circumstances. The number of infected people has risen worldwide and also in Germany and curfews have been imposed. Some towns have already been completely quarantined.

We have implemented extensive measures to reduce the risk of infection in our company based on the recommendations of the Robert Koch Institute. To date, there has been no Covid-19 case among our employees. Wherever possible, our employees were placed in home offices and business trips were completely canceled. External visitors or service companies may no longer enter the company premises. Special handling has been integrated with the transport company and for loading and unloading.

Even if many of the companies continue to work, there are unavoidable restrictions in the supply chain. We continue to work hard to maintain production capacity. Due to the very limited availability of staff, this presents us with great challenges. We are also becoming increasingly critical of the escalating restrictions in raw material procurement and transportation.

For this reason, we believe that further bottlenecks can be expected in the coming weeks. It must be expected that deliveries can be delayed or delivered to a reduced extent. We promise to do our best to serve all orders that have already been confirmed. As the current situation can only be assessed at very short notice and the scope of the entire situation is very difficult to estimate, we ask you to consider delays in delivery of our products and to take these into account in your planning. Our supply chain management, production and sales are working on solutions to balance the current situation as best as possible and to avoid failures.

If you have any questions, please contact the responsible colleagues.

Your Management



Christel Rauh & Florian Rauh

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